



November 14 -16



Hyatt Regency, Newport Beach, CA





# ENGAGE. EDUCATE. EMPOWER.



# PLEDGE TO SAVE ENERGY + WATER





# INNOVATION E-NOBILITY NET ZERO NET ZERO KATER SC

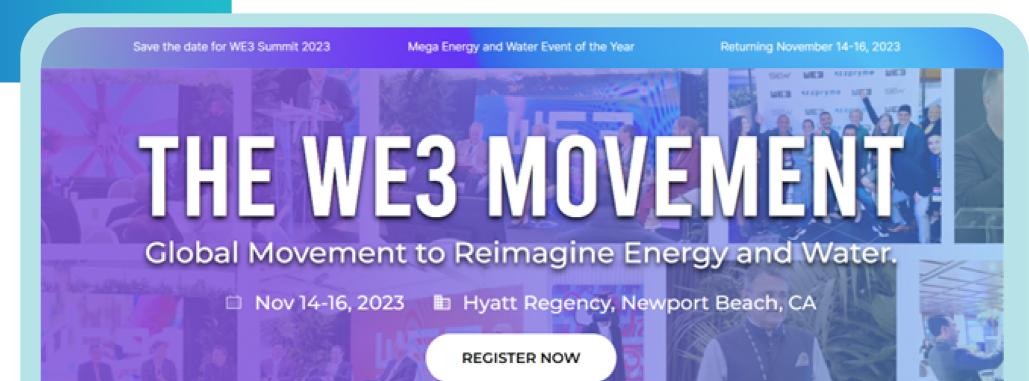




# **ABOUT WE3 SUMMIT**

A summit to address challenges faced by world's two most important commodities: Water and Energy. A summit to Engage, Educate & Empower & a Summit about WE.

The WE3 summit unites global thought leaders in water and energy, equipping them with net-zero, clean-tech, ESG, mobility, and electrification strategies to address worldwide challenges. With knowledge gained, industry leaders are empowered to tackle water and energy issues, forming a global movement connecting people, energy, water utilities, technology providers, and government leaders for sustainable transformation.





# Action for Sustainability. Passion to Drive **MEANINGFUL CHANGE**

A trusted community and advocate for sustainable transformation, WE3 movement spans more than five years of growth and collaboration with world leaders, governments, utility providers, members, and other stakeholders. With a communitycentric approach, our innovation engine delivers key insights, education and engaging events to utility providers, governments, regulators, and other associated organizations, ensuring they have the right information and drive for action to address the global challenges facing the world's two most important commodities: Water and Energy.

Together, we find practical solutions to climate, people, policy and technology issues bound by the mantra of Engage. Educate. Empower.



# 14 November

Golf Tournament 08:00 AM - 12:00 PM

WE3 Pre-Event Networking Dinner 6 PM Onwards

Garden Area Venue

# 15 November @ Plaza Ballroom

**Registration** Opens 7:30 AM

Breakfast 7:45 AM - 9:00 AM



9:00 AM - 9:30 AM (L)

# Setting the Stage for a Sustainable Future Powered by People + Al

Exploring the necessary steps to effectively transition customers, utilities, and industry stakeholders towards a clean energy and water future. This session will delve into the significance of technology and digitalization in the Energy & Water industry. Additionally, it will discuss the immediate requirements and progress to be made in the next 12-24 months. The keynote will highlight the key topics and issues that will be addressed throughout the two-day summit.



Deepak Garg CEO & Founder SEW



Jason Rodriguez CEO Zpryme

# **Net Zero and Sustainability:** The Energy & Water Transition -Partnering with Customers - Creating a Vision 2030 Model

🕒 9:30 AM - 9:45 AM

Path to Sustainability and Net Zero - Strategies, Opportunities, and Challenges: Insights from Leading Utilities

Customer Keynote



Retha Hunsicker Vice President, Customer Experience Design & Solutions Duke Energy

 9:50 AM - 10:25 AM
 Industry Insights on the Vision 2030 Engagement Model for Clean Energy, Net Zero, and Sustainability Transition
 Panel Session
 What is the Vision 2030 Engagement Model for Energy

and Water? Have a solid and actionable vision holds immense significance in supporting the global transition towards clean energy, achieving net-zero emissions, and fostering sustainability. In this session, industry experts will share their insights on what this engagement model entails and how it can effectively drive the transition to a clean and sustainable future. Discussions will revolve around collaborative frameworks, role of digital technologies, policy alignment, stakeholder engagement, innovation, and investment strategies. By exploring successful industry practices and highlighting key challenges, this session aims to equip participants with actionable knowledge to align their efforts with the Vision 2030 Engagement Model, accelerating the transition towards a cleaner, net-zero, and sustainable energy landscape.



Jody Allison, VP, Transformation, Liberty Utilities



James Douglas EVP Alectra





Cory Ritthaler Principal Deloitte Consulting



Darren Brady Chief Customer Officer SEW

🕒 10:30 AM - 11:10 AM

Preparing Communities for Climate Change Events – Role of Energy Providers and Industry Stakeholders

Panel Session As climate change increasingly impacts communities around the world, it is crucial to proactively prepare and empower these communities to face climate change events. The role of energy providers and industry stakeholders in educating, engaging, and empowering communities and their citizens is of paramount importance. This session aims to explore the various aspects of this critical role, with a particular focus on the utilization of technology, data, customer engagement, field workforce perspectives, and effective communication for enhancing community preparedness. Attendees will gain insights, practical knowledge, and inspiring examples to drive positive change within their respective communities and organizations.



Lisa Primeggia VP of Manhattan Electric Operations Con Edison



Johnny Johnston COO Algonquin Power & Utilities Corp



Blue Jenkins



Michael O'Donnell

President Washington Gas SVP & GM SAP



Deepak Garg CEO & Founder SEW



Darren Brady Chief Customer Officer SEW

11:10 AM - 11:25 AM

# **Networking Break**

# eMobility Transition What is next for Connecting the Customer and the Grid

🕒 11:25 AM - 11:40 AM

# Driving eMobility with Customer

CEO Keynote



Brian Bentz President & CEO Alectra

11:40 AM - 12:05 PM The E-Mobility Revolution with People + Al

Fireside Chat

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In this session, we will explore the transformative potential of e-mobility in revolutionizing transportation and enhancing the living experience of communities. We will cover the technology, policies, and community engagement surrounding these empowering e-mobility initiatives. The discussion will also dive into strategies and initiatives aimed at pushing e-mobility as a collective effort towards sustainable transportation across interest groups.



Wally Hunter Managing Director EnerTech Capital



Mike Zimmer President Smart eMobility



KC Boyce VP Escalent



Brian Johnson Manager Peachtree Corners

12:05 PM - 1:05 PM	Lunch and Networking
12:00 PM - 2:00 PM	Motive Power Roundtable
Roundtable	Palm Room

# Sustainability and ESG in Action: Driving Positive Change for a Better Future

Driving Positive Change through ESG Practices

In this session, we will delve into the power of Environmental, Social, and Governance (ESG) practices in driving positive change for businesses and society. ESG practices go beyond traditional business metrics, encompassing sustainability, social responsibility, ethical governance, and stakeholder engagement. Through real-world examples and success stories, this session will showcase how organizations have embraced ESG practices to create value, mitigate risks, and contribute to a more sustainable and inclusive future. Discussions will cover topics such as sustainable business models, diversity and inclusion, climate action,

# and corporate governance.



Ysni Semsedini CEO NT Power



Dawn Roth General Manager (CEO) Burbank water & Power



Nancy Bui Thompson Board Member SMUD



George Hunt Chief Strategy Officer SEW



Frank Lawson General Manager EWEB



Joe Mulligan Sustainability Industry Principal SAP

🕒 1:50 PM - 2:30 PM

Panel Session

# SEW Platform Innovations and Launch Announcement



Deepak Garg CEO & Founder SEW © 2:35 PM - 2:50 PM WE Pledge! Accelerate Action Now: Inspiring Sustainable Practices and Global Leadership

> The WE Pledge! Accelerate Action Now is a call to action for global leaders to commit to the WE3 pledge: Energy + Water, Engage, Educate, and Empower. This pledge aims to inspire, connect, and bring people together to collectively take action and address the climate crisis while striving to build a more just, peaceful, and sustainable world.

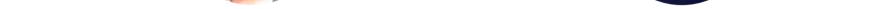
> > During this session, attendees will be introduced to the WE3 pledge, which encompasses three key pillars: Energy + Water, Engage, Educate, and Empower. Participants will learn about the specific commitments within each pillar, including engaging in sustainable practices personally and within organizations, actively engaging with local communities and policymakers, continuously educating themselves and others about sustainability, and empowering employees to innovate and implement sustainable solutions.



Deepak Garg CEO & Founder SEW



Jason Rodriguez CEO Zpryme



# 3:00 PM - 3:25 PM Networking Break

# The Energy & Water Transition Partnering with Customers - Creating a Vision 2030 Model

🕒 3:30 PM - 3:45 PM

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WE3 Pledge

# Customer Experience Keynote



Thomas Lord VP, CIO UGI Utilities

3:45 PM- 4:10 PM

### Panel Session

# The Role of Next-Gen Connected Platforms-Powered by Al

This session explores the critical role of connected platforms in driving seamless collaboration between customer experience, field workforce, and advanced analytics in the context of achieving net zero emissions, promoting eMobility, fostering sustainability, and

- enhancing grid resilience.
- Attendees will gain insights into the benefits of a connected platform that integrates data, artificial intelligence/machine learning (AI/ML), and Internet of Things (IoT) analytics. Discussions will focus on how a unified platform enables organizations to streamline operations, improve customer satisfaction, optimize resource allocation, and make data-driven decisions for sustainable practices and grid reliability.



Brad Adamske Senior VP SEW



Jordan Baculpo Principal Program Manager PG&E



Nakul Bali Advisory Managing Director PwC



Tony Williams Vice President SEW

4:15 PM - 4:40 PM
 Putting Customers at the Center: Exploring
 Digital Al Powered CX Payment Strategies in the
 Energy and Water Sector

Roundtable

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The role of payments within the energy and water industry is rapidly evolving from just paying a water or energy bill, to that of an experience that ties together the customer strategy and offerings a utility is making available to its customers, both today and in the future. This session will enable participants to gain insights from the panelists and share their learnings and strategies as we collectively explore new ways of integrating payment strategies into customer engagement strategies across the energy and water industry.



Matt Edwards Chief Growth Officer iPaySmart



Yovanka Daniels VP of Contact Center Entergy



Michelle Musgrove, VP of Customer Experience Washington Gas

# 5:00 PM - 5:35 PM Women in Energy: Empowering Diversity and Leadership

Panel Session The Women in Energy panel discussion aims to shine a spotlight on the important role of women in the energy industry, promote diversity and inclusion, and inspire the next generation of female leaders. This session brings together accomplished women from diverse backgrounds within the energy sector to share their experiences, insights, and strategies for success.



Erin Christy President, SMB SEW



Janie Gonzalez Chairman of the Board CPS Energy



Lisa Primeggia

VP of Manhattan Electric Operations

ConEdison



Retha Hunsicker Vice President, Customer Experience Design & Solutions Duke Energy



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VP

## Dominion Energy

# • 7:00 PM Onwards WE3 Awards and Gala Dinner

# 16 November @ Plaza Ballroom

7:00 AM	Registration Opens
└ 7:30 AM - 8:30 AM	Breakfast
	Global Sustainability Initiatives
<ul> <li>□ 8:30 AM - 8:50 AM</li> </ul>	Innovations at the Intersection of Energy and Sustainability
CEO Keynote	Amidst a worldwide move toward decarbonization, electric utilities are playing a pivotal role in shaping a cleaner energy future. While the path to decarbonization is filled with opportunity, electric utilities also face complex challenges driving the need for careful balance, from grid modernization and
	integration of distributed energy sources to addressing resiliency reliability and affordability Join SMUD's CFO

resiliency, reliability and affordability. Join SMUD's CEO and General Manager Paul Lau as he shares SMUD's journey and progress toward eliminating all carbon emissions from its power supply by 2030 while staying focused on reliable service and affordable rates and ensuring all communities benefit. Paul will share how innovative partnerships and technology, electrifying neighborhoods and transportation and workforce development are helping bring all communities along.



Paul Lau CEO & GM SMUD

# B:55 AM - 9:45 AM Innovative Sustainability Initiatives and Solutions Across the Globe

Panel Session The session on Innovative Sustainability Initiatives and Solutions Across the Globe will showcase groundbreaking projects, initiatives, and solutions from around the world that are driving sustainability and addressing critical environmental challenges. The session will highlight the importance of collaboration, knowledge sharing, and global cooperation in tackling sustainability issues. Participants will gain insights into emerging trends, best practices, and lessons learned from diverse sustainability initiatives,

enabling them to adapt and implement innovative solutions in their own regions or organizations.



Adrian Booth Senior Partner McKinsey



Paul Lau CEO & GM SMUD



Brian Bentz President and CEO Alectra



Abel Didier Tella Director General APUA



Sabine Erlinghagen CEO Siemens



Deepak Garg CEO & Founder SEW



Aram Benyamin COO LADWP

🕒 9:50 AM - 10:05 AM

Future-Proof Utilities- Technology Transformation for Net Zero





Ruari Monahan

Global Head Energy & Utilities

Accenture

# Innovation in the Global Water Industry

🕒 10:10 AM - 10:35 AM

# Water Conservation and Management Strategies

Fireside Chat The Panel Discussion on Water Conservation and Management Strategies brings together experts, practitioners, and thought leaders to delve into the pressing issues surrounding water conservation and effective management practices.

> The panelists will explore a wide range of topics, including water conservation techniques, water-efficient technologies, sustainable irrigation practices, demand management strategies, and the role of policy frameworks in promoting water stewardship.



Mark Podorsky Client Partner Bridgewater



Sabrina Tsui Manager of Resource Development and Watershed Management LADWP



Dylan Lockwood Sr. Editor Zpryme

# **Networking Break**

# Al for Energy and Water

🕒 10:45 AM – 11:00 AM

# The Extent and Global Impact of Al across Industries

Keynote Session



Manoj Kohli Chairman and Managing Director MK Knowledge LLP

🕒 11:05 AM - 12:05 PM

Al Hour Session 1

Al Hour : Exploring the Current State of Al, Cloud, and Emerging Technologies

Generative Al Discussion - Innovative Use Cases for Energy and Water Industry

This discussion centers on the transition from specialized AI models to versatile solutions for both customer and workforce needs in the Energy and Water industry. How AI driven applications such as data

- management, driving CX self-sufficiency, optimizing communication strategies, streamlining workforce management, and ensuring security and compliance can be met.
  - Discover the digital technologies with the greatest promise for Energy & Water landscape.
  - Gain assessments of every possible use case and learn how to leverage AI/ML technology to strengthen customer experience and empower workforce



Suresh Kotha

CIO SMUD



Evan O'Mahoney CIO CPS Energy



Julia Zhu EVP, Chief Digital & Innovation Officer Alectra Utilities Al Hour Session 2 Al Advancement and Industry Cloud Platform Discussion - A Path to Sustainability and Innovation

> Exploring the pivotal role of AI in Distributed Energy Resources and the Renewable Energy sector, this discussion highlights AI's transformative impact on optimizing operations, grid management, and sustainable energy production. Additionally, panelists will also delve into the strategic positioning of Industry Cloud Platforms, emphasizing their role in enhancing customer experiences, fostering innovation, and streamlining operations for sustained success in the digital age.



Fahad Liaqat Founder DigiU Australia



Hala Ballouz MD & CEO EPE



Dan Linder Cloud Strategy & Operations Manager SDG&E



Shea Jacqueline K SVP and Chief Information Officer New Jersey Resources



Nakul Bali Advisory Managing Director PwC

# 🕒 12:10 AM - 12:25 AM

# Integration of Sustainability and Technology

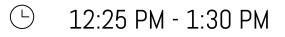
Partner Keynote



Manish Anand Managing Director, Cloud & Digital PWC



Imran Ilyas Partner, Cloud and Digital PWC





# Workforce Enablement for Grid Resiliency

□ 1:30 PM- 1:45 PM

# DERs and People Participation for the Future

Keynote



Larry Bekkedahl Senior VP, Advanced Energy Delivery Portland General Electric

### └ 1:50 PM- 2:15 PM

Panel Session

Building Customer and Community Resiliency

Power systems are under pressure from multiple directions. Climate change, proliferation of DERs, and new load from electrification are just some of the factors driving investments in grid and infrastructure resiliency. While billions of dollars will (justifiably) be spent on upgrade and maintenance of critical infrastructure, these investments will only take us so far. Industry leaders are beginning to look at resiliency through a different lens- one that puts customers, citizens and communities themselves at the center of their resiliency strategy. Panelists will discuss their vision for community resiliency and what it will mean for their customer and business strategies going forward.



Larry Bekkedahl Senior VP PGE



Jessica Lau Manager Of Energy Storage And Emerging Tech Xcel Energy



Frankie McDermott COO SMUD



Bob Champagne VP- CX Innovation SEW



Teresa Ringenbach VP of Business Development NEP

SEW Amplify - Empowering Customers, Communities and Utilties



Ryan Prestel VP, Strategic Initiatives SEW

# D 2:40 PM- 3:15 PM Managing Distributed Energy Resources at the Grid Edge

Fireside Chat This panel discussion brings together industry executives, experts, and thought leaders to explore strategies, challenges, and best practices for integrating and managing distributed energy resources at scale both from the utility side and at the grid edge. The discussion will delve into topics such as regulatory considerations, grid integration technologies, and business models that enable effective deployment and management of distributed energy resources.



Stefan Zschiegner Vice President, Product Management, Outcomes Itron



Bob Smith EVP, Chief Development Officer And General Counsel Pinnacle West



James Douglas



Ysni Semsedini

CEO

NT Power



### Mike Zimmer

President

Smart eMobility

# Charting a course to Vision 2030

<b>L</b>	3:15 PM - 3:30 PM	Charting a Course to Vision 2030: Way Forward for the Energy and Water Sectors
	Panel Session	The session will focus on providing a platform to outline
		a future-ready action plan and set the vision for both the
		energy and water sectors' path towards the year 2030
		and beyond.
		Be part of the collaborative effort to define the future of
		both sectors, develop an actionable roadmap, and
		establish a clear vision that sets the stage for a
		sustainable, prosperous, and secure future.



Deepak Garg CEO & Founder SEW



George Hunt Chief Strategy Officer SEW

Closing Remarks: Future Perspectives on Sustainable Energy

The session will serve as a call to action, inviting stakeholders from various sectors to collaborate with SEW in advancing sustainable energy practices and achieving shared goals. Witness the culmination of the summit as SEW reveals its ESG commitments and goals. Discover how SEW plans to make a lasting impact in the energy and water sector, inspiring others to join the journey towards a sustainable and prosperous future. Together, we can create a world with sustainable and secure energy and water ecosystem.

SEW Session

# **WE3 SPEAKERS**



Brian Bentz President And CEO Alectra



Paul Lau ceo And GM SMUD



James Douglas Executive Vice President, Customer Experience Alectra



Marty Adams General Manager & Chief Engineer Los Angeles Department Of Water And Power



Wally Hunter Managing Director EnerTech Capital



Suresh Kotha Chief Information Officer SMUD



Praveer Sinha CEO Tata Power



Deepak Garg CEO & Founder SEW









Manoj Kohli Chairman And Managing Director

MK Knowledge LLP

# Sabine Erlinghagen

Siemens

Jody Allison, CFE, CCE

Vice President -Transformation Algonquin Power & Utilities Corp.

Johnny Johnston Chief Operating Officer Algonquin Power & Utilities Corp.



Nancy Bui-Thompson Chief Information Officer WellSpace Health



Dan Linder Cloud Strategy And Operations Manager San Diego Gas & Electric



Dawn Roth Lindell General Manager (CEO) Burbank Water & Power



Fahad Liaqat Founder DigiU Australia



**Blue Jenkins** President WGL



Lisa Primeggia VP Of Manhattan Electric Operations Con Edison



Larry Bekkedahl Senior VP, Advanced Energy Delivery Portland General Electric



Retha Hunsicker Vice President, Customer **Experience Design & Solutions** Duke Energy



Julia Zhu EVP, Chief Digital & Innovation Officer Alectra Utilities



**Janie Martinez** Gonzalez Chairman Of The Board CPS Energy



**Rob Raffaele** Sr Director, IT Architecture & Innovation American Water



Leigh Ann Tewksbury Associate Director, Strategy & Planning American Water









**Adrian Booth** Senior Partner McKinsey & Company

Hala Ballouz President & CEO Electric Power Engineers

Anil Rawal MD & CEO IntelliSmart



EPM



Michelle Musgrove VP, Customer Experience WGL



Sanjay Banga President Tata Power



Erin Christy President, SMB SEW









**Santadyuti Samanta** cıo <sup>Tata Power</sup>



Yovanka Daniels Vice President, Contact Center Entergy



Abel Didier Tella Director General APUA



Jessica Lau Manager Of Energy Storage And Emerging Tech Xcel Energy



Ravinder Sajwan CEO And Board Member Renew Group Private Limited



Manoj Bhargava CEO 5-Hour Energy



Pawan Munjal Owner Hero MotoCorp



Michael O'Donnell svp & gm sap









Ysni Semsedini ceo NT Power

Stefan Zschiegner Vice President, Product

Management Itron

Nakul Bali Advisory Managing Director PwC

Matt Edwards Chief Growth Officer IPaySmart



Matthew Tobias Principal Deloitte



Mike Zimmer President Smart EMobility.



Jordan Baculpo Principal Program Manager PG&E



**JP Arcuri** VP, Digital, Utilities Washington Gas



Frankie McDermott coo smud



Teresa Ringenbach VP Of Business Development NEP



**Thomas Lord VP, CIO** UGI Utilities



Brad Adamske Chief Growth Officer SEW



Sabrina Tsui Manager LADWP



Ruari Monahan Managing Director Accenture



Shea Jacqueline K. svP And CIO NJ Resources



Bob Smith EVP, General Counsel And CDO Pinnacle West Capital Corporation









Aram Benyamin coo LADWP

Crystal Allen CIO Luma Energy



Brian L. Johnson City Manager Peachtree Corners

Utibe Bassey VP Dominion Energy



Jason Rodriguez CEO Zpryme



Darren Brady Chief Customer Officer SEW



Ernie Lewis SVP Business Strategy Bridgewater

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### MEGA ENERGY AND WATER EVENT OF THE YEAR